

May 2020 - Support Worker

Employer	hopespring
Job title	Support Worker (lone working)
Project	Mother & Baby Supported Accommodation
Contract	Temporary
Pay	£8.20 - £8.72 per hour
Hours	Part-time (25 hours per week) Monday – Friday 17:00pm-22:00pm
Job Summary	<ul style="list-style-type: none"> • To provide support to young mothers as they care for their babies in a 24/7 supported accommodation. • To create a nurturing, non-judgemental home environment; enabling residents to gain confidence and skills as a mother. • To assist residents in developing and progressing onto independent accommodation.
Duties and Responsibilities	<ul style="list-style-type: none"> • To provide practical and emotional support to young mothers and assist them to develop skills detailed in their individual support plan. • To ensure accurate recordings are made for each resident, and contribute to support plans, written reports, and multidisciplinary meetings as required. • To maintain a clean and tidy home. • To conduct handovers with staff at the beginning and end of each shift. • To liaise with outside agencies including police, social services, health and education services, to improve young people's life choices and reduce risk-taking behaviours. • To attend regular supervisions and staff meetings, and undertake training as required. • To work in line with hopespring policies and procedures.
Reporting to	Jenny Finlayson Senior Manager

Person Specification

Criteria	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> To hold, or be willing to work towards, NVQ or Diploma Level 3 in Children and Young People's Workforce or equivalent. 	<ul style="list-style-type: none"> GCSE in Maths and English at Grade C or above. Paediatric and Workplace First Aid. Food hygiene Level 2.
Skills/competencies	<ul style="list-style-type: none"> Excellent communication and inter-personal skills. Ability to demonstrate empathy whilst maintaining appropriate boundaries. Ability to support young mothers who can occasionally demonstrate challenging behaviours. Basic numeracy and literacy skills. Basic administration and IT skills. 	<ul style="list-style-type: none"> Driving License holder. Therapeutic skills (schema therapy, CBT, counselling).
Knowledge	<ul style="list-style-type: none"> Working knowledge of safeguarding and child protection. 	<ul style="list-style-type: none"> Working knowledge of supported accommodation. Knowledge of early years support. Knowledge of vulnerability factors such as domestic abuse and substance misuse.
Previous experience	<ul style="list-style-type: none"> Previous experience of providing support to young people. 	<ul style="list-style-type: none"> Previous experience in supported accommodation. Previous experience of working with young mothers.
Personal qualities	<ul style="list-style-type: none"> Resilient, empathic, adaptable, enthusiastic and non-judgemental individual. Ability to lone work. Aged over 21. Able to work with colleagues and young people from all backgrounds whilst having their own strong sense of self-reflection on own behaviour, decisions and actions. 	
Additional Requirements	<ul style="list-style-type: none"> Applicant lives within a reasonable travelling distance Applicant plays an active part in promoting the work of hopespring Complete an enhanced DBS check prior to employment and disclosure reveals no reason the 	

	<p>applicant is unsuitable to work with young people.</p> <ul style="list-style-type: none">• Provide 2 referees. References will be taken up after short listing.	
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